

From: [Lucy Junus](#)
To: [McEachern Michael \(POL\)](#); [Breed Mavor London \(MYR\)](#); [Jenkins Brooke \(DAT\)](#); [DPH-workplaces-465](#)
Cc: [Ferrigno Jennifer \(BOS\)](#); [Francesca Pastine](#); [Pepe Gonzales](#); [Lerma Santiago \(BOS\)](#); [Anne Burke](#); [Jane Perry](#); [Herrera Ana \(BOS\)](#); [Aisling Ferguson](#)
Subject: Re: Encampment on Shotwell/24th by Grocery Outlet
Date: Tuesday, September 6, 2022 2:19:31 PM

Dear Captain McEahern,

I was at your last week zoom meeting and you asked us to contact you directly with our neighborhood problems. Here we are contacting you to help us tackling the **ONGOING PROBLEMS** we have in the Mission. Could you please read the emails below? These out of control encampments have been blocking sidewalks and doing all illegal stuff with no consequences.

Please do something about this!
We are so tired listening to broken promises from everyone.
Looking forward to hearing from you soon.
Thank you.

Lucy Junus

On Sep 6, 2022, at 9:48 AM, The Mission Grocery Outlet <themission@groceryoutlet.com> wrote:

I might add that I have observed a increase in theft in the store by new faces that have been attracted to this encampment. There is drug dealing, stolen bicycle fencing as well as prostitution going on with this group.

Outreach from homeless advocates is not the answer here. This is a criminal enterprise. They are not going to move into any shelter and leave their "business" behind.

Eric Liittschwager
Owner The Mission Grocery Outlet

On Sep 5, 2022, at 2:13 PM, Lucy Junus [REDACTED] wrote:

Hi Jen & Ana,

The encampment on Shotwell next to Grocery Outlet is out of control. They are blocking the sidewalk and we have to use the street to enter Grocery Outlet. Many calls had been placed to non emergency but no action has been taken by any department. This condition is so unacceptable to the community. As the representative of district 9, we are asking you to help the community and business owners in the area to take action as soon as possible.

Another encampment is on South Van Ness and Cesar Chavez by the gas station and Pepe's auto shop. Mr. Pepe has been calling for help but the city still hasn't done anything to help this business owner. This encampment also has been there for several weeks.

We hope that the City will take action as soon as possible.
The community deserves a cleaner and healthier neighborhood.

Lucy Junus

On Aug 22, 2022, at 3:21 PM, Ferrigno, Jennifer (BOS) <jennifer.ferrigno@sfgov.org> wrote:

Hello Eric,

We asked Health Streets Operation Center (HSOC) to get someone to visit the site today.

They said the the Homeless Outreach Team (SFHOT) connected with the individual and with SF Homelessness and Supportive housing (HSH) access point folks to offer shelter and services. Due to confidentiality issues, it was not confirmed whether or not those services were accepted.

We were instructed to let you know that if anyone in the encampment is obstructing the sidewalk or violating other laws, please make a call to the non-emergency number <https://www.sanfranciscopolice.org/contact-and-directory> and they will make a call for the district station and HSOC can support the officer when they respond.

Contact and Directory | San Francisco Police Department

Anonymous Tip Line. 1-415-575-4444. For information regarding on-going criminal behavior occurring in your community. Learn more > Text a Tip. Enter TIP411 (847411) in the "To" field and the keyword "SFPD" in the text field, followed by the message. Learn more >

www.sanfranciscopolice.org

HSOC and SFHOT and HSH are responding to our requests to reach out to people in various encampments throughout District 9. They are working around the clock to provide shelter and services and will continue to keep us updated regarding this location and others, especially where neighbors are concerned about safety and accessibility.

We do have a lot more shelter beds to offer at this moment, and are hopeful we will start to see a shift in conditions in the Mission. Meanwhile, we appreciate you reaching out with concerns and keeping us informed on your end.

Take care,

Jen

.....
Jennifer Ferrigno
Legislative Aide
San Francisco District 9 | Supervisor Hillary Ronen
jennifer.ferrigno@sfgov.org | 415.307.0232
sfbos.org/supervisor-ronen-district-9

From: The Mission Grocery Outlet <themission@groceryoutlet.com>

Sent: Monday, August 22, 2022 12:28 PM

To: Herrera, Ana (BOS) <ana.herrera@sfgov.org>

Cc: Francesca Pastine [REDACTED]; Lucy Junus [REDACTED]; Pepe Gonzales [REDACTED]; Ronen, Hillary <hillary.ronen@sfgov.org>; Lerma, Santiago (BOS) <santiago.lerma@sfgov.org>; Anne Burke [REDACTED]; Jane Perry [REDACTED]; Ferrigno, Jennifer (BOS) <jennifer.ferrigno@sfgov.org>

Subject: Re: Encampment on South Van Ness & Cezar Chavez

Hello Ana,

Seems this encampment has grown significantly and has completely blocked the sidewalk. I have elderly customers with baskets that must now walk in the street to pass. Has your office contacted any any of the city services to address this issue yet? Photo attached.

<image0.jpeg>

Thank you

Eric Liittschwager
CEO E.B. Liitt Corp
Mission Grocery Outlet
[REDACTED]

On Aug 18, 2022, at 10:01 AM, Herrera, Ana (BOS) <ana.herrera@sfgov.org> wrote:

Thank you Francesca for the thoughtful response. I understand the frustrations and appreciate all the efforts you have taken as a community. It is also more productive to have considerate discourse like this, and I sincerely appreciate the dialogue.

Best,
Ana

Ana Herrera
Legislative Aide
Office of Supervisor Hillary Ronen
ana.herrera@sfgov.org
<https://sfbos.org/supervisor-ronen-district-9>

From: Francesca Pastine [REDACTED]
Sent: Wednesday, August 17, 2022 4:32 PM
To: Herrera, Ana (BOS) <ana.herrera@sfgov.org>
Cc: Lucy Junus [REDACTED]; DPH-workplaces-465 <themission@groceryoutlet.com>; Pepe Gonzales [REDACTED]; Ronen, Hillary <hillary.ronen@sfgov.org>; Lerma, Santiago (BOS) <santiago.lerma@sfgov.org>; Anne Burke [REDACTED]; Jane Perry [REDACTED]; Ferrigno, Jennifer (BOS) <jennifer.ferrigno@sfgov.org>
Subject: Re: Encampment on South Van Ness & Cezar Chavez

Hi Ana,

We appreciate that we are seeing some of the encampments removed. I just want to let you know that the community is very very frustrated. We understand that people work hard and have good intentions. Sadly, here is a failure in the system that allows these encampments to grow and then to linger for months and years to the detriment of the health both physically and mentally of residents. So please understand, when you are having these conditions in front of your home for months, it is very, very frustrating.

The Inner Mission Neighborhood has been having success with asking large property owners to put in landscaping and we have, personally, been putting planters on our sidewalks. We have been volunteering our time to pick up trash. These actions create a sense of pride in our public space and help keep them clear of encampments. This takes an enormous amount of work and effort on our part and most of us have to put in a lot of hours on top of our full time jobs. However, since the conditions on our sidewalks have become so untenable we are faced with either moving for our health and safety or initiating change. We are choosing change.

So please understand, we sometimes feel it necessary to vent.

Warmest regards,
Francesca

On Wed, Aug 17, 2022 at 4:15 PM Herrera, Ana (BOS) <ana.herrera@sfgov.org> wrote:
Hi everyone,

Where exactly is this current encampment in question? Just to be sure, is it in front of the Grocery Outlet? I can contact HSOC and see if they can visit the site if they haven't already.

I'm speaking for myself here, but I'm sorry that some of you feel that public servants in the City do not wish to solve a crisis like homelessness, or that they actually work against it for job security. That hasn't been my experience and perhaps my response is revealing of being newer to this work, but just to be sure, the staff you insult are reading these.

Anyway, I appreciate everyone working together to address this unprecedented crisis.

Thank you,

Ana Herrera
Legislative Aide
Office of Supervisor Hillary Ronen
ana.herrera@sfgov.org
<https://sfbos.org/supervisor-ronen-district-9>

From: Lucy Junus [REDACTED]
Sent: Wednesday, August 17, 2022 3:43 PM
To: DPH-workplaces-465 <themission@groceryoutlet.com>
Cc: Pepe Gonzales [REDACTED]; Francesca Pastine [REDACTED] Ronen, Hillary <hillary.ronen@sfgov.org>; Herrera, Ana (BOS) <ana.herrera@sfgov.org>; Lerma, Santiago (BOS) <santiago.lerma@sfgov.org>; Anne Burke [REDACTED] Jane Perry [REDACTED] Ferrigno, Jennifer (BOS) <jennifer.ferrigno@sfgov.org>
Subject: Re: Encampment on South Van Ness & Cezar Chavez

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hi Eric,

Unfortunately the City lets these issues run amok and out of control. It is job security for these departments to keep on getting money so not resolving issues are their goals.

Therefore the only way we can prevent this from escalating even more is to take control on our own. It is not fair since we pay such high taxes but we hope our efforts in the mission will eventually pay off. Let us know if we can assist you. Thank you.

Lucy Junus

> On Aug 16, 2022, at 9:52 PM, The Mission Grocery Outlet <themission@groceryoutlet.com> wrote:

>

> Yes, it is not nice but not sure there is much that we can do. It is city property and they are not touching our building.

>

> Pretty much a wide-spread issue in SF and they (the city) really don't have a solution.

>

> Eric Liittschwager

>

>> On Aug 16, 2022, at 5:11 PM, Lucy Junus [REDACTED] wrote:

>>

>> Hi Pepe,

>>

>> I am sorry to hear that you still have encampment in front of your

shop.

>> We dont understand why the city only did the clean up but still letting them to camp there.

>> It is crazy!!! Free housecleaning from the city on our tax money.

>>

>> We just placed 4 barrels on Shotwell and 23rd Street next to M & M laundromat.

>> Neighbors were so happy to see us placing these barrels!!

>> The encampment moved a few yards away and blocking the sidewalk.

>> I am sure The Grocery Outlet is not happy to see them camping in front of their property.,

>>

>> Pepe let us know when you get these tents moved from your property.

>> Thank you.

>>

>> Lucy Junus

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>> Interior Design/Architecture

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https://url.avanan.click/v2/___www.lucyjunos.com___YXAzOnNmZHQyOmE6bzo0MWRkNWlyNGM0M2NiMDI2ZTNkYTUwYjgzNjkyNjlyYzo2OjdhZWU6NDJiODI3ZjZmMjA4YTZmYzdjMzA1MWUwZjg5NzQyNzQ4ZDVIMGNkMjQ4ZTVhYmEmMTc5YjMwYWE3NGZhOWNmMzpwOIQ

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<https://www.francescapastine.com/>

<http://francescapastine.blogspot.com>

www.pastineprojects.com

[IN THE MAKE](#)

<https://francesca878.wixsite.com/my-site-3>

Life is short
Art is long
Opportunity fleeting
Experience treacherous
Judgment difficult

Hippocrates 400 b.c.